

Junction IT, where businesses come to shop.

# LETS WORK TOGETHER.















1000+
Businesses catered

25000+
Customers reached

**50+**Partner OEMs

# VALUE ADDED RESELLING (VAR)

Junction IT worked as a VAR since the last **23 years**, having had a name in the industry for advocating ethical business practice & supporting client organizations in their growth, we are a small team of dedicated IT Professionals who will **support you like your own**.

every T14S/T490S we have all have bad USB-C/Thunderbolt ports and it requires a full motherboard replacement to repair. They ports aren't sturdy enough for day to day use with docks or just charging. They break super easy. Support has been terrible. **Technicians** 

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### CHANGE

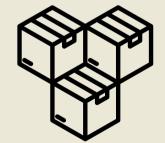
How you plan & buy IT Hardware.

#### ...faulty parts ruined my time

three months ago. The **fault is intermittent**, one minute the display would do that and then it would go back to mal. Moving the screen intermittently generates the blem which has us almost certain it is either LCD een or the cable connector/connection being at fault.

I have to wonder if the people manning these support lines have any sort of technical knowledge at all. Our engineer sent the pictures to him as well and his insistence that they can't cover intermittent faults under warranty is not only legally incorrect

their sales and finance departments are in SHAMBLES. I had to argue with them for six months to get email invoices. I had a clown in DFS tell me it's illegal to only do email invoices, that the law REQUIRED them to do it. I said what law, he said he'd check with legal and compliance, came back later and doubled down. I said, "We both know legal didn't tell you that, are you going to admit there's no law and we continue trying to resolve this or are you sticking with this nonsense?" He sheepishly admitted he made it up. I subsequently called the phone bank at DFS and got everything solved in 13 minutes.



Product Portfolio includes Laptops,
Desktops, & Servers from the leading OEMs

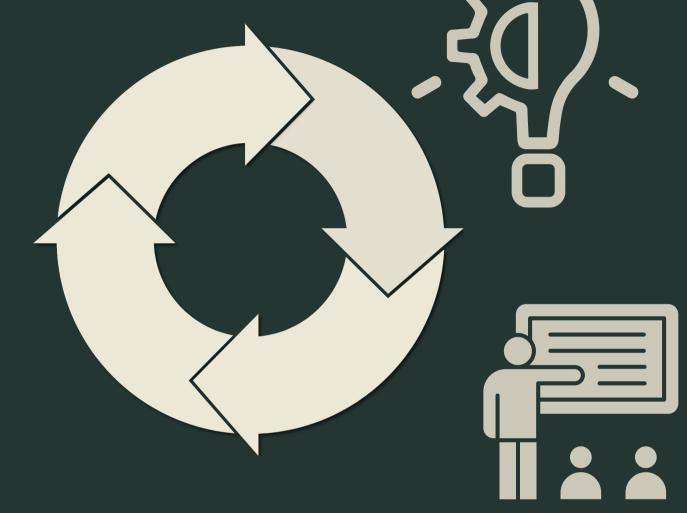


Service portfolio for maintenance, repair, upgrade & recycle with E-waste Compliances.

After-sales tech support with dedicated solution provider & on-call ticket creation capabilities

# HOW WE DO WHAT WE DO:

- 01 Discovery call/Site Visit
- 92 Solution Discussions & finalizingBoQ
- 03 Transparent Quotation
- 04 Deployment & User Training
- 05 After-Sales Maintenance Support



- O6 CSR Activities & joint initiatives withOEMs throughout the Product Cycle
- <u>07</u> End-of-life audit & Recycling Services



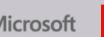




#### **PRODUCT PORTFOLIO**

PCs: Laptops & Desktops D&LLTechnologies Microsoft Lenovo









Printers & Consumables





Servers & Storage

**D¢LL**Technologies



Synology®

**■** NetApp

Modern workspace Solutions Dellechnologies Beno aws







Laptop & Desktop Repair Services, Upgradation & maintenance.



### PCs: LAPTOPS & DESKTOPS

- Most suited for integration with current tech
- Total Cost of Ownership (TOC) targets
- Service time targets for maximum uptime
- Use case understanding
- Green Standards: Sustainable materials, power consumption targets & device lifetime

Brands	<b>D&amp;LL</b> Technologies	Lenovo	
Commercial Laptops			
Commercial Desktops			
Commercial Workstation			

# Modern Workspace: DISPLAY, DOCKING STATION & I/O DEVICE

- Most increase in efficiency of workforce
- Seamless Integration with compute devices
- Durable & easily replacable under warranty
- Power efficiency





Brands	<b>D&amp;LL</b> Technologies	Lenovo	Benq
Monitors			
Docking Stations			
Mouse, Keyboards, Headsets, Camera			

## Printing: PRINTERS, COPIERS &

#### CONSUMABLES

- Most suited for integration with current tech
- Total Cost of Ownership (TOC) targets
- Service time targets for maximum uptime
- Use case understanding
- Green Standards: Sustainable materials, power consumption targets & device lifetime

Brands	Canon	
Desktop Printers & Scanner		
A3 Printers		
Printing Consumables		



#### Networking: Servers, Storage & Routing

- Scalability First Approach
- Mindful of Capex & Opex
- Simplicity at the core of design
- Design with off-the-shelf Equipments with best Vendor support
- Power Consumption



Brands	<b>D&amp;LL</b> Technologies	HPE aruba networking	Synology	ıllııllı CISCO
Servers & Storage				
Routers & Switches				
Managed Services				

# WHY ARE WE IDEAL FOR YOU

01

### Multiple Vendors to choose from

We work with over 20+ OEM Vendors & growing across categories, offering the best prices & Services for you.

02

#### **Responsive Team**

Led by young professionals who value things done quickly & efficiently. Worrying about IT hardware will not be a part of your day-to-day.

03

#### **Resource Conscious**

While designing your solution, we will be keeping your total cost of ownership low & downtime negligible.



# IT'S NOT ABOUT THE COMPUTERS, BUTTHE PEOPLE WHO BUILD THEM.

— Steve Jobs

# **BOCKACALL**

Let's discuss how we fit into your plans



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#### JUNCTION IT

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